

1 October 2025**To our valued clients,**

After much thought and reflection, we would like to let you know that **DicDoc Pty Ltd will be closing and our transcription services will come to an end on 30 November 2025 – 60 days from now.**

This has not been an easy decision, as it has been a true privilege to support your transcription needs and to build such wonderful working relationships over the years. We are very grateful for the trust you have placed in us.

What this means for you:

- We will continue providing services until **30 November 2025**.
- New voice files can be accepted until **30 November 2025**.
- Our portal and your access will be available until **31 December 2025** – this is to ensure that you have access to your reports.
- We will shut down our Website and Apps on **31 December 2025**.
- Please make sure to download or request any transcripts or files you may need before the final date, as our systems will not be available after **31 December 2025**.
- All stored data will be securely erased on **1 Jan 2026**.

We want to extend our heartfelt thanks for your support and collaboration. Serving you has been the highlight of our business, and we deeply appreciate the opportunity to have been part of your work.

If you have any questions or simply wish to get in touch before our closure, please feel free to contact us at

Email: sameer@dicdoc.com.au

Mobile: 0400 547 327

With warm regards and sincere thanks,



Sameer Kalra
Director
Dicdoc Pty Ltd